



Neustar National Thousands-Block Pooling

FCC CONTRACT NO. FCC13C0007

ROUTING NUMBER ADMINISTRATION SYSTEM (RNAS) PERFORMANCE REPORT

PERIOD OF PERFORMANCE: May 1 through May 31, 2015

Percent of <i>Scheduled</i> Time RNAS was available this month:	100
Hours and Minutes of Possible RNAS Availability:	744 hours
Hours and Minutes of Actual RNAS Availability:	744
Hours and Minutes of RNAS Unavailability:	0
Number of Instances of RNAS Unavailability:	0
Hours and Minutes of Scheduled Downtime:	0
Hours and Minutes of Unscheduled Downtime:	0
Percent of Time RNAS was available in last 12 months:	99.98

NOTE:

- 1) In our report for the period of March 1-March 31 that we submitted on April 15, we noted unscheduled downtime for RNAS on March 29. However, that outage was only for PAS. The RNAS system performance report for that time period has been corrected on our website to reflect no unscheduled unavailability.
- 2) We conducted maintenance on RNAS to upgrade the firmware of the load balancers to remove the issues users experienced when using the Firefox browser. We failed over to our secondary Charlotte location on May 8 to conduct the maintenance and failed back on May 18 with no unscheduled downtime.