

Neustar National Thousands-Block Pooling

FCC CONTRACT NO. FCC13C0007

ROUTING NUMBER ADMINISTRATION SYSTEM (RNAS) PERFORMANCE REPORT

PERIOD OF PERFORMANCE: December 1 through December 31, 2014

Percent of Scheduled Time RNAS was available this month: 100

Hours and Minutes of Possible RNAS Availability: 744 hours

Hours and Minutes of Actual RNAS Availability: 739 hours 44 min. Hours and Minutes of RNAS Unavailability: 4 hours 16 min.

Number of Instances of RNAS Unavailability: 2

Hours and Minutes of Scheduled Downtime: 3 hours 42 min.

Hours and Minutes of Unscheduled Downtime: 34
Percent of Time RNAS was available in last 12 months: 99.98

NOTE:

- As approved by the FCC on November 6, maintenance was performed on PAS on Friday, December 5. While we requested and were approved for 6 hours of scheduled downtime, PAS experienced 3 hours and 42 of unavailability for this maintenance activity.
- 2) An unexpected service disruption occurred at 1:34pm Eastern Time on December 15, 2014, and caused 34 minutes of unscheduled RNAS unavailability. Customers were unable to use RNAS during this time.