



Neustar National Thousands-Block Pooling

FCC CONTRACT NO. FCC13C0007

ROUTING NUMBER ADMINISTRATION SYSTEM (RNAS) PERFORMANCE REPORT

PERIOD OF PERFORMANCE: November 1 through November 30, 2014

Percent of <i>Scheduled</i> Time RNAS was available this month:	100
Hours and Minutes of Possible RNAS Availability:	720 hours
Hours and Minutes of Actual RNAS Availability:	720 hours
Hours and Minutes of RNAS Unavailability:	0
Number of Instances of RNAS Unavailability:	0
Hours and Minutes of Scheduled Downtime:	0
Hours and Minutes of Unscheduled Downtime:	0
Percent of Time RNAS was available in last 12 months:	99.98

NOTE: As approved by the FCC on November 6, we completed a failover for the Routing Number Administration System (RNAS) to the Charlotte backup site on Monday, November 10, 2014. We failed back to the primary Sterling site on Friday, November 21, 2014 with no downtime. This completed the annual failover requirement in our Disaster Recovery/Business Continuity Plan.