



Neustar National Thousands-Block Pooling

FCC CONTRACT NO. FCC13C0007

ROUTING NUMBER ADMINISTRATION SYSTEM (RNAS) PERFORMANCE REPORT

PERIOD OF PERFORMANCE: January 1 through January 31, 2014

Percent of <i>Scheduled</i> Time RNAS was available this month:	99.87
Hours and Minutes of Possible RNAS Availability:	744 hours
Hours and Minutes of Actual RNAS Availability:	743 hours 4 minutes
Hours and Minutes of RNAS Unavailability:	56 minutes
Number of Instances of RNAS Unavailability:	1
Hours and Minutes of Scheduled Downtime:	0
Hours and Minutes of Unscheduled Downtime:	56
Percent of Time RNAS was available in last 12 months:	99.98

NOTE: An unexpected firewall failure at 6:29 am Eastern Time on January 29, 2013, caused 56 minutes of unscheduled RNAS unavailability before failover to the Charlotte location was completed. There were no customer reports of inability to reach RNAS during this time.