



Neustar National Thousands-Block Pooling

FCC CONTRACT NO. FCC13C0007

ROUTING NUMBER ADMINISTRATION SYSTEM (RNAS) PERFORMANCE REPORT

PERIOD OF PERFORMANCE: October 1 through October 31, 2013

Percent of <i>Scheduled</i> Time System was Available:	100%
Hours and Minutes of Possible RNAS Availability:	744 hours
Hours and Minutes of Actual RNAS Availability:	744 hours
Hours and Minutes of RNAS Unavailability:	0
Percent of <i>Actual</i> Time System Was Available	100%
Number of Instances of RNAS Unavailability:	0
Hours and Minutes of Scheduled Maintenance:	0
Hours and Minutes of Unscheduled Maintenance:	0

NOTE: On Friday, October 18, as part of our disaster recovery testing, we successfully switched the RNAS environment to the backup environment in Charlotte and returned it to Sterling on Sunday, October 20. There was no impact on functionality during this test. Completion of this test fulfills the annual disaster recovery testing requirements and confirmed the functionality of the automated failover ability for RNAS. We requested and the FCC approved two hours of scheduled down time for each day of this exercise (for a total of four hours) but we experienced no scheduled down time.