Neustar National Thousands-Block Pooling

FCC CONTRACT NO. CON 07000005

ROUTING NUMBER ADMINISTRATION SYSTEM (RNAS) PERFORMANCE REPORT

PERIOD OF PERFORMANCE: May 1 through May 31, 2013

Percent of *Scheduled* Time System was Available:	**99.92%**
Hours and Minutes of Possible RNAS Availability:	**744 hours**
Hours and Minutes of Actual RNAS Availability:	**743 hours 25 min 29 sec**
Hours and Minutes of RNAS Unavailability:	**1**
Percent of *Actual* Time System Was Available	**99.92%**
Number of Instances of RNAS Unavailability:	**1**
Hours and Minutes of Scheduled Maintenance:	**0**
Hours and Minutes of Unscheduled Maintenance:	**34 min 31 sec**

NOTE: RNAS had an unexpected instance of unavailability during non-core hours on Friday, May 30. After the completion of routine maintenance, login to the RNAS was not available for 34 minutes and 31 seconds due to a port value error. To our knowledge no external customers were affected by this outage.