



Neustar National Thousands-Block Pooling

FCC CONTRACT NO. CON 07000005

ROUTING NUMBER ADMINISTRATION SYSTEM (RNAS) PERFORMANCE REPORT

PERIOD OF PERFORMANCE: January 1 through January 31, 2013

Percent of <i>Scheduled</i> Time System was Available:	99.72%
Hours and Minutes of Possible RNAS Availability:	744 hours
Hours and Minutes of Actual RNAS Availability:	741 hours and 55 minutes
Hours and Minutes of RNAS Unavailability:	2 hours and 5 minutes
Percent of <i>Actual</i> Time System Was Available	99.72%
Number of Instances of RNAS Unavailability:	2
Hours and Minutes of Scheduled Maintenance:	0
Hours and Minutes of Unscheduled Maintenance:	2 hours and 5 minutes

NOTE: RNAS had two unexpected instances on unavailability during non-core hours on Friday, January 25, and Saturday, January 26. On January 25 RNAS was unavailable for one hour and 12 minutes and on January 26, for 53 minutes. To our knowledge no external customers were affected by these outages. Each time a server hung, and we had to fail over to the other site. Each event occurred shortly before midnight eastern time.